:: Read before using



🔗 CoolSelect Duo

 The customizable CoolSelect Duo lets you choose between meat and vegetable mode depending on your needs. In meat mode, your deli items and meats keep their juicy texture and freshness. In vegetable mode, the box maintains optimal humidity for fruits and vegetables, transforming into a perfect crisper to keep them fresh longer. Now, you always have food at its freshest.

* APPLICABLE MODELS AS FOLLOWINGS: RSA1Z, RSA1J

🔗 FRIDGE HOME BAR

The refrigerator home bar is ideal for storing items frequently looked for in the fridge.

- Store beverages or foods frequently eaten, but do not store items that can easily spoil such as milk and cheese.
- The refrigerator light should turn on when the home bar is opened. Listen for a click to ensure that the home bar is completely closed.

* APPLICABLE MODELS AS FOLLOWINGS: RSA1Z

🗱 ICE

Press the Ice button to select the desired ice type.

* FRIDGE/FREEZER BUTTON

- Press the Child lock button(or the Vacation button and the Fridge button simultaneously) to lock the system. When the Child lock is activated the refrigerator will beep once, No buttons will operate when the Child lock is on. Press this button for 3 seconds again to deactivate. System can only be controlled when the refrigerator is unlock mode.
- Default temperature for freezer (-20°C) refrigerator (+3°C)
- Power Freeze: Use to quickly freeze food (Freezer)
- · Power Cool (optional): Use to quickly cool food (Fridge)
- Vacation (optional) : Use to set the freezer on only
- Internal freezer temperatures can be adjusted from -14°C to -25°C
- Internal refrigerator temperatures can be adjusted from +1°C to +7°C

🍀 DIGITAL PANEL

The temperatures shown on the digital panel display the current internal temperatures of the freezer and fridge compartments independently.

- After adjustments in temperature are made, the display will reflect the current internal temperature after 5 seconds.
- If the desired internal temperature and the actual temperature are different, the refrigerator will automatically make adjustments to reach the ideal pre-set temperature.

🍀 DOOR ALARM

The alarm does not sound even though the door is open?

 The door alarm only sounds when the refifigerator door is ajar at an angle of more than 15 for more than 2 minutes. Initially, the alarm sounds with 10 consecutive rings, then rings 10 consecutive times every minute.

HEIGHT ADJUSTMENT FOR DOORS

Fully loosen the height adjustment nut found in the lower part of the refrigerator. (Refer to the manual for further details.)

- Use a wrench to fully loosen the nut.
- Turn the nut clockwise or counterclockwise appropriately to adjust the height of the doors.
- After adjustment, securely tighten the nut. (Refer to the manual for further details.)

ICE DISPENSER

What should I do if no ice appears even when the ice lever is pressed?

- Check the ice maker dispenser for any blockage. If ice is blocking the passageway, remove and then use.
- There is the cover on Ice chute.
- Please remove the cover before using ice dispenser.

Why does the ice take so long to freeze and only a few cubes come out?

• After initial plug-in, it takes 12 hours for the first batch of ice to be made.

How do I get ice?

• To receive ice, press gently against the ice lever with your glass.

How do I sanitize the Ice Bucket?

· Remove the Ice bucket and clean with dry cloth.

* APPLICABLE MODELS AS FOLLOWINGS: RSA1Z, RSA1J, RSA1U, RSA1D

:: Before calling service

SAMSUNG

SWATER FILTER

The water and ice smells strange.

- The new pipes and hoses can initially emit an odour.
- After water line installation, please press water lever and dispense 3L of water in several to prevent water dripping

* APPLICABLE MODELS AS FOLLOWINGS: RSA1Z, RSA1J, RSA1U, RSA1D

SCOLD WATER DISPENSER

The water isn't cold.

 The initial glass of water may be luke warm because the stored water in the water valve has not been cooled yet. The second glass of water may be colder than first glass.

The water dispenses slowly.

 If the water pressure is low, the water may dispense slowly. In this case, you need to check the water filter first. If the water filter isn't clogged, then the water pressure is too low and you should contact a plumber to install a booster pump to increase your water pressure.

* APPLICABLE MODELS AS FOLLOWINGS: RSA1Z, RSA1J, RSA1U, RSA1D

STATIC

Static occurs when the plug is not correctly plugged in or is plugged into a multi outlet without a ground connector. • Please check the connection.

WHEN YOU FIRST USE THE REFRIGERATOR:

- Since the panel displays the current internal temperature, this can change depending upon how often the refigerator door is opened. (Once the temperature reaches the desired pre-set temperature, the refigerator will automatically maintain that temperature.)
- We recommend cooling the unit down before storing food.
 If the refrigerator is loaded with food immediately upon plug-in, it may take up to one full day to reach the default temperature.
 (-20°C for freezer and 3°C for fridge)

* TEMPERATURE/FROST/CONDENSATION

 The panel starts to blink when the internal temperature has risen due to repetitive door openings, warm food storage, or refrigerator clean-up. The panel will stop blinking once the pre-set internal temperature has been reestablished. Call the service center if the panel continues to blink without reason.

CONDENSATION FORMS ON THE OUTSIDE OF THE REFRIGERATOR

 Similar to the formation of condensation droplets on the surface of a cup filled with cold water left out on a hot summer day, condensation may also occur on the refrigerator.

Simply wipe off the condensation with a dry towel. (This may occur in hot weather or during humid rainy seasons.)

FOOD STORED IN THE REFRIGERATOR IS FROZEN

- Stored foods near the cooling vents may freeze. If so, please place these foods apart from cooling vents.
- Is the refrigerator placed in a cold environment?
- If the external temperature is under -5, food may freeze.

🔆 NOISES

Due to the size of the refrigerator, the compressor may emit louder sounds than smaller appliances.

Flowing water can be heard in the refrigerator.

 Please note that this noise is caused by the refrigerant circuit and is not a problem.

- A crashing sound can be heard in the freezer.
- This sound occurs when ice falls into the tray and is normal.

A ticking sound may be heard inside the refrigerator. This is normal. This sound occurs when various items contract or expand due to temperature changes. This may also occur when electronic devices are operated.

😸 IN THE EVENT OF A POWER FAILURE

 Do not open the doors. Even without power, foods will not spoil in a closed refrigerator for up to 2-3 hours in the summer.

FROST/CONDENSATION FORMS ON THE INSIDE WALL OF THE REFRIGERATOR

 Condensation may form when opening and closing the doors frequently, or when the door has been left open for a long time. Condensation is normal when warm air or moisture comes into contact with cool objects.

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